

FAQ & Plan Details about the Smile Center Dental Savings Membership Plan

www.SCDentalSavings.com

1. Can the SCDentalSavings Membership Plan be combined with my dental insurance?

The Smile Center Dental Savings Membership Plan is designed as an opportunity to receive your dental treatment exclusively at one of our offices for reduced fees. It cannot be combined with dental insurance or other reduced fee dental plans (discount cards) or special discounts offered through public marketing offers.

2. Is there an activation fee to join the SCDentalSavings Membership plan?

A minimal activation fee of \$50 is applied to each of the five membership options. This applies only once when setting up the plan, not to each member of a plan with multiple members. If you let the membership lapse at any time, a new activation fee is required. Agreement requires a 12 month commitment to receive benefits. Cancellation prior to end of agreement will result in normal fees for treatment during the agreement period billed to your account.

3. What are the membership costs for the SCDentalSavings Membership Plan?

There are five membership options available for our patients. The plans begin at just \$15 per month and increase to \$80 per month.

- Child Plan \$15.00 per month
- Adult Plan \$25.00 per month
- Individual Adult & Spouse \$45 per month
- Family Plan (2 adults & 2 kids under 18, no perio) \$75 per month
- Perio Plan \$45.00 per month

4. What are the benefits to a SCDentalSavings membership?

With the Smile Center Dental Savings Membership Plan you no longer have to worry about an estimated cost of what your insurance will cover. There is no pre-authorization process, no annual maximum or deductibles to worry about, and you receive significantly reduced dental fees.

5. What type of oral care is included with the SCDentalSavings Membership Plan?

Each membership plan offers one to two doctor exams each year, two professional cleanings (up to four Periodontal Maintenance Cleanings for the Perio Plan), necessary x-rays as determined by your Dentist, one emergency exam each year, up to 20% off dental services *(see plan policies for details)

6. How long must I wait to see if I'm eligible for a SCDentalSavings membership?

There are no waiting periods! You have immediate eligibility to our membership benefits.

7. Do I need to adjust my family's membership plans over time?

The membership plans are designed with three groups in mind: children 14 years and younger, adults 15 years and older, and those with the presence of periodontal disease. As your children age, they will need to shift to the correct plan.

8. How do I pay for my SCDentalSavings Membership Plan?

The Smile Center accepts major credit cards – Visa, MasterCard, and Discover. Bank account drafts may be set up as well, including PayPal. Payments are set up on a monthly basis. I understand that once my application has been processed, my enrollment fee is non-refundable unless I request a refund in writing within the first 60 days and have not yet received discounted services.

9. How do I sign up for a SCDentalSavings membership?

Signing up for a Smile Center Dental Savings Membership Plan is quick and painless! Simply visit our office, decide on the best plan for you, and fill out our form. You can even join at your first visit and *experience immediate savings!*

10. I have other membership questions. How do I reach you?

We welcome your questions at The Smile Center (843)-35SMILE (843-357-6453)

Plan Policy Details:

- Given the substantial discounts offered under the SCDentalSavings Membership Plan, The Smile Center strictly requires that: (a) all fees must be paid in full at the time of each treatment/procedure is performed except for procedures requiring multiple appointments (such as crowns, bridges, dentures) a minimum of 75% of the total fee must be paid when the procedure is started and the balance must be paid in full prior to completion of the procedure, or final cementation or delivery of the case.
- Initial fee is non-refundable, a \$45 fee will be charged for broken appointments without a 48 hour notice.
- This plan does not cover expenses incurred for: treatment by other than a dentist or member of the staff of one of our listed offices; treatment at any other location not owned by The Smile Center, any treatment, which in the sole judgement of the aforementioned dentists and staff, lies outside their scope of care; or hospitalization for any dental procedure.
- Due to the discounts provided by the membership plan, special offers and discounts that are offered as part of the marketing platform for the practices are not eligible to be used in combination with the membership plan.
- The management reserves the right to determine the actual discounts available to any patient for any procedure at any time should a question arise regarding the category of treatment and the associated discount.

Treatment-ADA Code/Description	Standard	SCDentalSavings
DIAGNOSTIC- D0100-D0999		
Examinations (D0120/D0150)	\$55-\$95	No Charge
X-rays	\$32-\$260	No Charge
Emergency Exam (D0140) {once per year NC}	\$81	No Charge
PREVENTIVE CARE-CLEANINGS AND HEALTHY GUMS		
Adult Cleaning/Prophylaxis (D1110)	\$97	No Charge
Child Cleaning/Prophylaxis (D1120)	\$76	No Charge
Child Fluoride (D1206)	\$45	No Charge
DEEP CLEANING-PERIODONTAL THERAPY		15%
Cleaning-presence of Gingival Inflammation(D4346)	\$175	\$149
Periodontal Scaling & Root Planing (D4341/D4342)	\$272/\$206	\$231/\$175
Periodontal Maintenance Cleaning(D4910)	\$144	\$122
PREVENTIVE - D1000-D1999		20%
All Preventive Services other than Cleanings		
RESTORATIVE - D2000-D2999		20%
Fillings, Single Crowns		
ENDODONTICS - D3000-D3999		15%
Pulpotomies, Root Canal Therapy		
PROSTHODONTICS - D5000-D5899 (REMOVABLE)		15%
Partial and Complete Dentures, Repairs		
PROSTHODONTICS - D6200-D6999 (FIXED)		15%
Crowns,Bridges, Inlays & Onlays		
IMPLANTS - D6000-D6199		15%
Implant (standard) placement		
Implant (mini) placement		
Implant associated procedures		
ORAL SURGERY - D7000-D7999		15%
Uncomplicated Extractions		
Surgical Extractions		
COSMETIC PROCEDURES		15%
Veneers, Whitening, Bonding, Invisalign		
SEDATION		15%
Conscious Sedation		